

Why is the hospitality sector cyber security target?

A sector under attack

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Hotel sector faces cybercrime surge as data breaches start to bite

How secure is your next hotel visit?



John E Dunn
May 5, 2016

FINANCIAL TIMES

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Cyber Security

Hotel sector faces 'cyber crime wave'

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Under Attack: Cyber Crime

THE RISE IN HOTEL & RESTAURANT DATA BREACHES

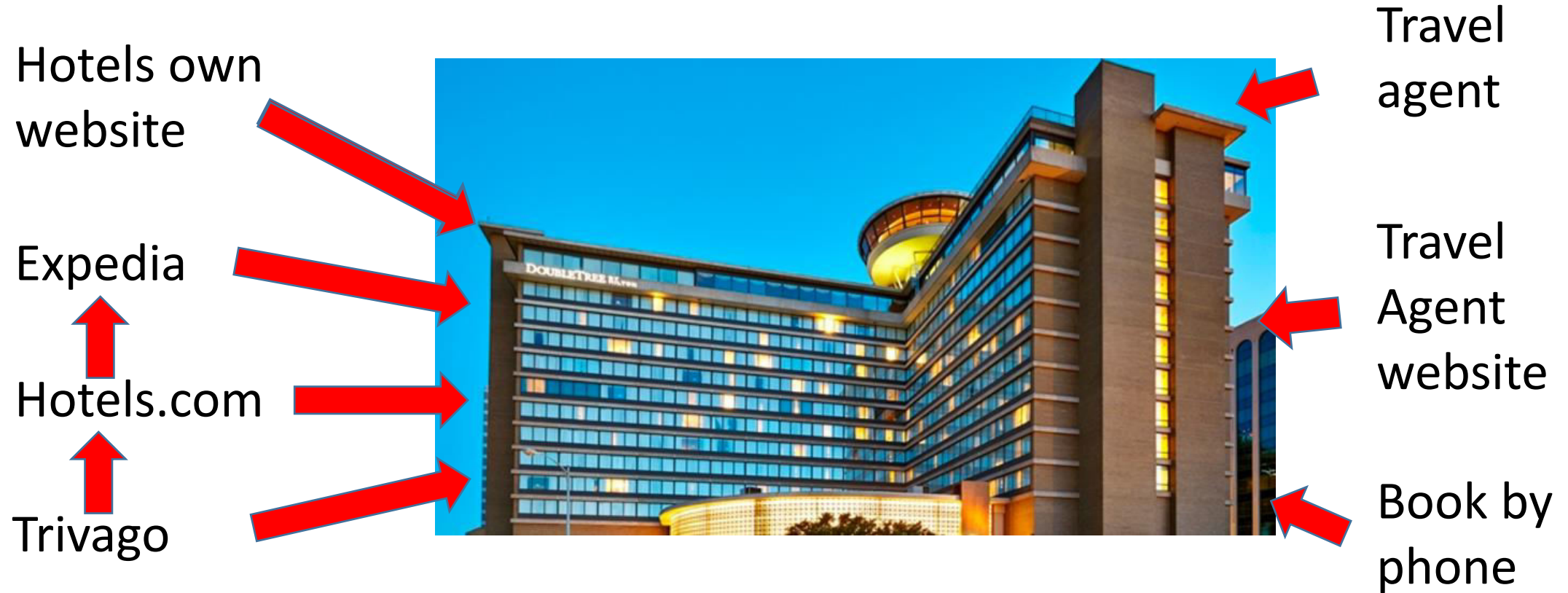
Posted by Canh Tran on 17, Feb, 16

KrebsOnSecurity In-depth security news and investigation 

Card-stealing cyber thieves have broken into some of the largest hotel chains over the past few years. Hotel brands that have acknowledged card breaches over the last year after prompting by KrebsOnSecurity

PCI Security Standards Council

Booking a room



How is my card data managed? And secured?

Checking in

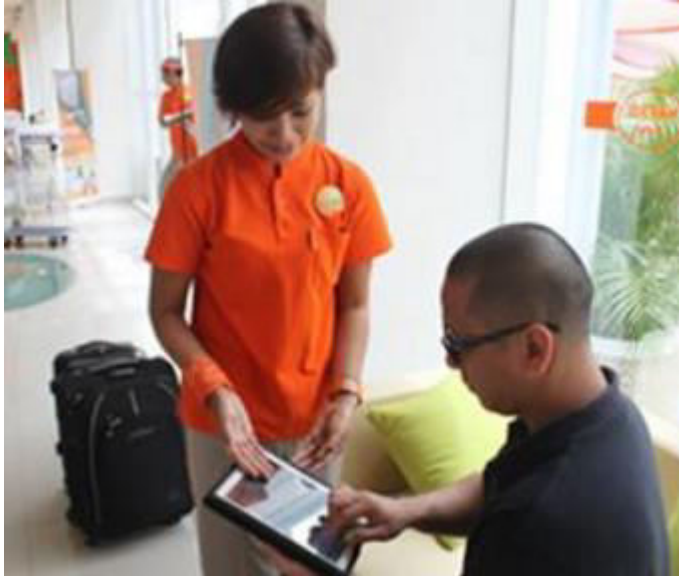


Used to be so much easier

There was our side of the counter and your side

People knew where they stood

Check-in 21st Century



Services in the hotel



One hotel or a chain

Interlinked networks
means criminals
gaining access to
just one site gains
access to the entire
hotel network

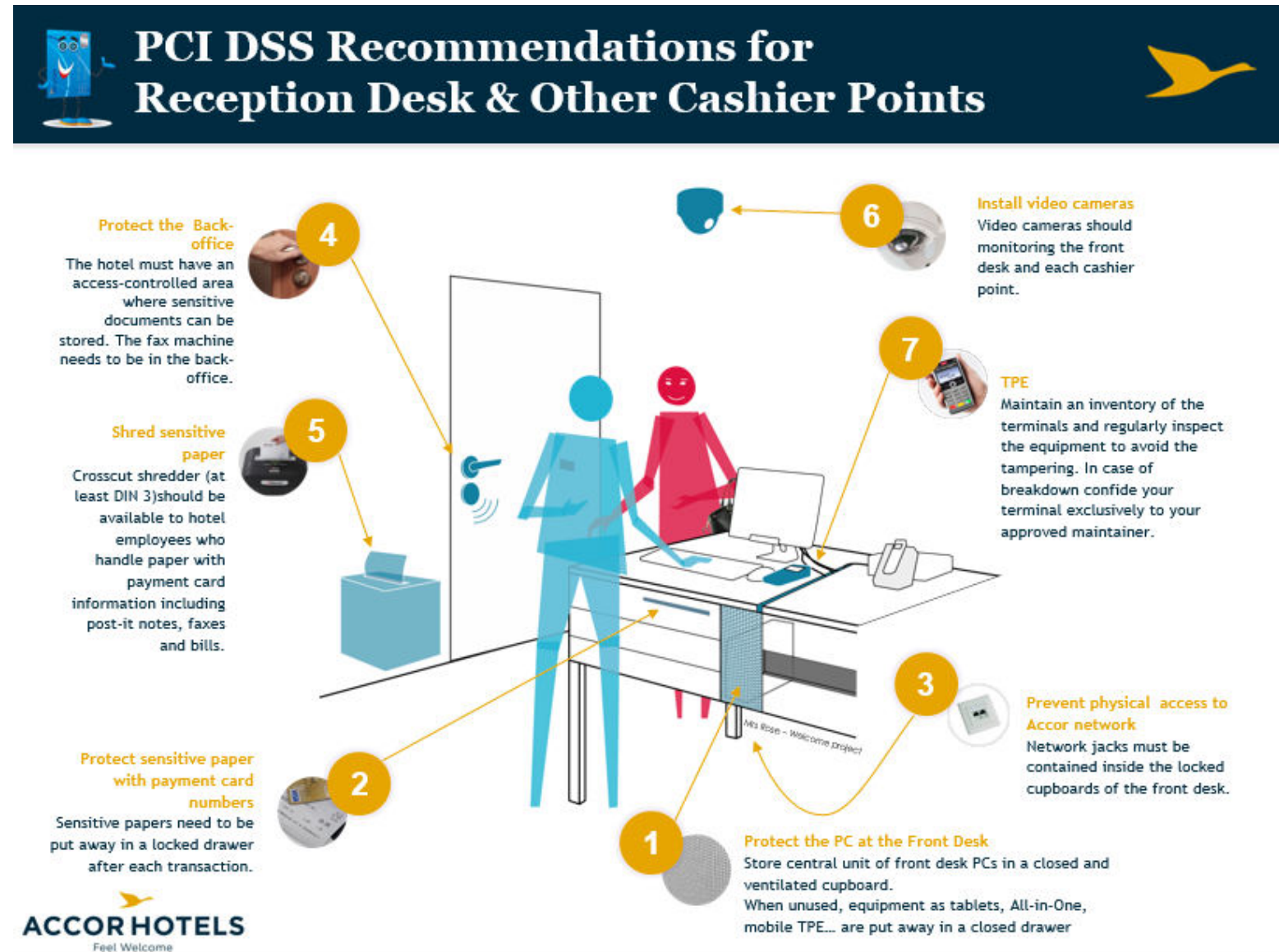


So how do you tackle Cybercrime in hotels?

Adopt and implement PCI DSS

Learn from each other

Accor hotel group a PCI Board of Advisors Member



To sum up

- You are a priority target
- Doing nothing is not an option
- PCI Standards are the best set of security requirements available
- This must start at the very top of your organisation
- Remember; People, Process and Technology is what matters
- Just buying the technology is not the answer